

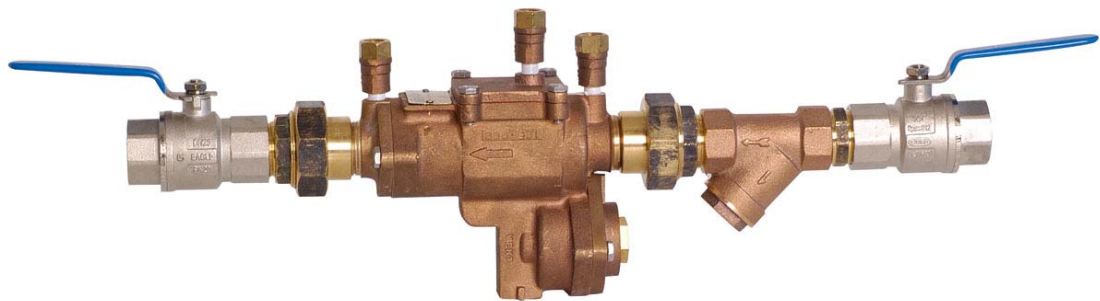
# Backflow Prevention - Containment Frequently Asked Questions



## What is a Backflow Prevention Device and who needs one?

A Backflow Prevention Device is a device used to prevent water from flowing in a reverse direction from a potential source of contamination and entering a potable water supply system. This usually occurs during routine maintenance and, or where connections have been illegally installed (e.g. When pumps are cross-connected with the reticulation network).

All commercial and industrial properties are identified as a potential backflow risk and are required to have a backflow prevention device installed.



## What is a cross-connection?

A cross-connection is any physical connection installed between potable water supplies and any potential source of contamination. For example this could be as simple as using a hose to clean out a blocked drain. Reverse flow along the hose could cause contaminated water from the drain to enter the reticulation network.

## Who can test and install my backflow device?

Busselton Water carry out annual tests, however Busselton Water is unable to install Backflow Prevention Devices. You are required to engage a licensed plumber to install a Backflow Prevention Device.

## What will happen if I do not comply?

Where a property owner fails to comply with the requirements to install Backflow Protection Devices, penalties may be applied and Busselton Water may conduct the following:

- Engage a licensed plumber to carry out the works at your expense.
- Disconnect the property from the water supply system.

If you require further information relating to Backflow Prevention Devices, please do not hesitate to contact Busselton Water.

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