

# Information Sheet No. G3



## Services From Trunk Mains

In areas without a scheme water supply, a service from a Trunk or Distribution Main may be available for properties near the main, via an agreement with Busselton Water and subject to the following.

To be eligible the following criteria must be met:

- The property must be within Busselton Water's Operating Licence area;
- The property must not be part of an existing community or part of a subdivision for which Busselton Water recommends a reticulated water supply;
- Pipeline access to the property must be possible. This will usually be on road reserves but in certain circumstances easements over private property may be acceptable;
- The scheme must have sufficient capacity to supply your service and similar services without affecting existing customers.

The service may have the following restrictions:

- While we give notice whenever possible, there may be temporary unannounced shutdowns from time to time for maintenance of the main;
- A service from a Trunk Main cannot be used to fulfill a water connection imposed by the Western Australian Planning Commission on a sub-division;
- The service may be disconnected, with 12 months notice, if the supply scheme changed and the supplying main will no longer be in service.

The main conditions of service are:

- Service by Agreement will be required;
- You may need to provide pumping if the pressure is low, or high pressure fitting of a pressure reduction valve if the pressure is high;
- You will have to change over to a standard scheme supply if one becomes available;
- Relevant headworks contributions, connection charges will be applied;
- Annual service charges and consumption charges will be levied;
- If you offer the property for sale you must advise all prospective purchasers that the water service is non-standard and that they will have to enter an agreement with Busselton Water before they will be able to use the water supply service;
- There will be no allowance for water lost through hidden leaks and bursts in private plumbing.