



BUSSELTON WATER

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MEDIA RELEASE

1st February, 2011

Spot Chlorination – Notice to Residents

In response to an advisory notice issued by the Department of Health to all water service providers, as well as an approved Response Protocol between the Department and Busselton Water modelled on that notice, Busselton Water is required to implement spot chlorination whenever *Naegleria* is detected within the water supply.

Busselton Water's CEO, Keith White said "That although Busselton Water had adopted the practise of spot chlorination (when needed) some time ago, the updated protocol issued by the Department means that spot chlorination is likely to occur more often."

"Where practical Busselton Water will provide direct advice in the areas affected by means of a letter drop, but this may not always be possible considering the time constraints and the integrated nature of Busselton Water's distribution system. This integration means that spot chlorination may impact in areas outside the immediate zone." said Mr White.

"Unfortunately spot chlorination has the potential to be more noticeable than a fully chlorinated system that maintains a consistent chlorine residual, as it can be an 'on again' 'off again' situation" said Mr White.

"Once the network is fully chlorinated, which is scheduled for completion in early 2012, we won't have this problem, but until then Busselton Water has no option but to implement spot chlorination when required" said Mr White.

"If you do experience taste or smell during spot chlorination you can place a jug of water on the bench or in the fridge and this should alleviate the problem" explained Mr White.

The updated protocol and contact details for further information can be downloaded from the Department of Health's website at

www.public.health.wa.gov.au/3/975/2/reticulated_drinking_water_scheme_providers.pm

Areas affected will also be included on Busselton Water's website when an incident occurs

<http://www.busseltonwater.wa.gov.au/OurWater/Chlorination.aspx>

Further enquiries can be directed to Busselton Water on 9781 0500.

Ends

Media enquiries are to be directed to the Manager, Customer Services on 9781 0506 or julie.rawlings@busseltonwater.wa.gov.au