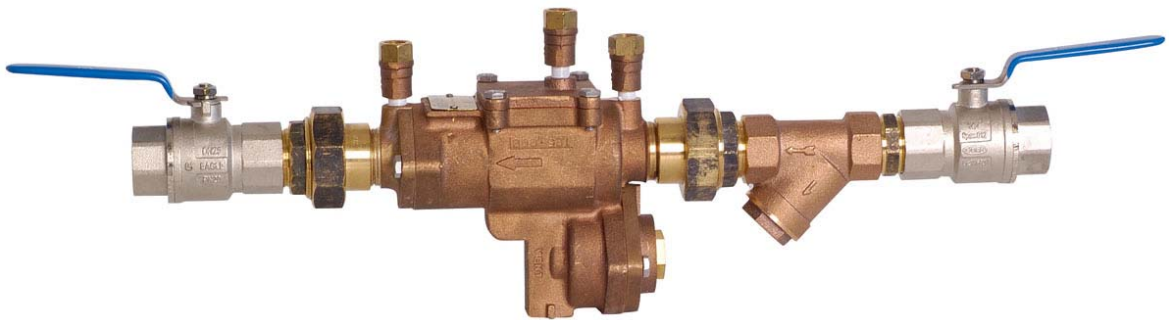


Backflow Prevention - Containment Frequently Asked Questions

What is a Backflow Prevention Device and who needs one?

A backflow prevention device is a device used to prevent water from flowing in a reverse direction from a potential source of contamination and entering a potable water supply system. This usually occurs during routine maintenance and/or where connections have been illegally installed (e.g. When pumps are cross-connected with the reticulation network).

All commercial and industrial properties are identified as a potential backflow risk and are required to have a backflow prevention device installed.



What is a cross-connection?

A cross-connection is any physical connection installed between potable water supplies and any potential source of contamination. For example this could be as simple as using a hose to clean out a blocked drain. Reverse flow along the hose could cause contaminated water from the drain to enter the reticulation network.

Who can test and install my backflow device?

Busselton Water carries out annual tests, however is unable to install or carry out maintenance on backflow prevention devices. You are required to engage a licensed plumber for installation and service of backflow prevention devices.

What will happen if I do not comply?

Where a property owner fails to comply with the requirements for installation of backflow prevention devices, penalties may be applied and Busselton Water may conduct the following:

- Engage a licensed plumber to carry out the works at your expense.
- Disconnect the property from the water supply system.

If you require further information relating to backflow prevention devices, please do not hesitate to contact Busselton Water.

